



SOLUTIONS TO MATCH EVERY BUSINESS PROFILE

EasyVista is a fully integrated and modular IT management suite.

Easy to deploy, easy to use and easy to maintain.



EASYVISTA – A 100% ITIL* v3 DESIGN

EasyVista covers all aspects of IT management in one integrated and modular, 100% web, 100% ITIL v3 solution:

- Incident Management
- Problem Management
- Event Management,
- Change Management
- Release Management
- Availability Management
- Service Continuity Management
- Service Level Management
- Inventory Management
- Configuration Management
- Automated inventory
- User portal

EASYVISTA PROMOTES CONTINUAL SERVICE IMPROVEMENT



Dashboards, reporting tools, configured alerts, performance indicators, etc.: EasyVista provides access to relevant summary information in graphical form relating to the company's infrastructure.

The right decisions can be made at the right time. Services are measured and can be adjusted in the interests of continual improvement.

EASYVISTA – SERVICE MANAGEMENT

EasyVista places the user at the centre of the IT services' concerns. In the EasyVista Service Management module, everything has been designed to address user requests in the best timeframe and at the lowest cost.

EasyVista Service Management accelerates the processing of incidents, minimises the impact of recurrent malfunctions and brings together events from multiple sources: using network supervision tools, Web Services, etc. The workflow engine ensures that the right people are informed at the right time to take control of the event.

EasyVista Service Management manages user service requests from end to end, facilitates the implementation of change procedures and guarantees that they are followed. Once approved it can even generate a managed release process.

EasyVista Service Management checks the compliance of Service Level Agreements and provides the tools to ensure that compliance is achieved. Service continuity plans provide a guarantee that interruptions in service will be limited. EasyVista also manages the scheduling and monitoring of budgets, orders and invoices.

SaaS ENABLED

100% web based

100% ITIL* v3 SERVICE MANAGEMENT

FAST, EASY and COST EFFECTIVE

Fully modular!

GLOBAL REFERENCES:

HSBC 
15,000 workstations

L'ORÉAL
40,000 workstations
in 50 countries

Societe Generale:
70,000 workstations
in 35 countries
(service management
with unlimited
access)

* ITIL (IT Infrastructure Library)

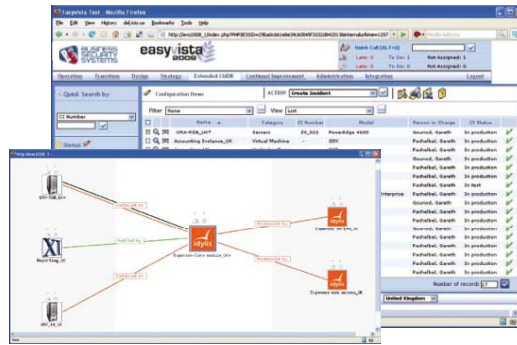
Inquiries: **02 8264 0900**
Website: www.bsys.com.au

EASYVISTA – SELF SERVICE (USER PORTAL)

A true Web portal, EasyVista Self Service can provide end-users with full access to a wide range of knowledge, services and tools.

EASYVISTA – EXTENDED CMDB (Configuration Management Database)

All EasyVista modules are based on a common platform — the CMDB — and share the same reference system with no break in technological continuity. EasyVista Extended CMDB manages configuration elements and the relationships between these. EasyVista also allows availability checks in real time, making incident and problem resolution easier and helping with the processing of Change Requests through impact analysis.



EASYVISTA – ASSET MANAGEMENT

EasyVista Asset Management is more than a simple inventory repository. It provides comprehensive management of hardware, software and associated processes.

EasyVista Asset Management allows the company to be in compliance with its software license entitlement and can prevent prosecution from anti-piracy laws. It improves cost control by avoiding license over-purchasing, and also lowers the risk of viral infection or intrusion by ensuring software standards are enforced. A unique collection of wizards guide the user during the different phases of a process.

EASYVISTA DISCOVERY

EasyVista Discovery is one of the only solutions on the market that provides a fully automated inventory, integrated with Asset Management. It is proven technology which has allowed users to audit millions of workstations around the world. It can be rapidly deployed across an enterprise with no impact on system performance.

EasyVista Discovery SNMP

EasyVista Discovery SNMP broadens the inventory to include SNMP compatible devices such as network components, Novell servers and other IP managed equipment.

EasyVista Usage – tracking all software usage

While inventory tools only detect what software is installed, EasyVista Usage measures their actual usage: duration, start-up frequency, etc. The generated results allow license management policies to be optimised by identifying which software is not being used and can be redeployed, over-purchasing of licenses, upgrades and annual support requirements.

EASYVISTA AND SaaS (Software as a Service)

EasyVista — a pioneer in this sphere — has been offering this method of access since 2000, and has several hundred live clients. EasyVista in SaaS mode offers: A sharp reduction in deployment time, Control over implied costs (installation, maintenance, license upgrades, etc.), And great flexibility of use.

For further information go to:

<http://www.bsys.com.au/easyvista.html>

Up to 50% lower TCO (total cost of ownership) over 5 years compared with a the classic 'tool box' approach.

100% ITIL v3

Technical Specifications

Databases:

- Oracle or
- MS SQL Server

Web server:

- Apache + PHP

•Workstation:

- Microsoft Internet Explorer 6 and above
- Mozilla Firefox
- No plug-ins, Java applets, or ActiveX components required.

On Demand

Software Distribution

EasyVista provides integration with industry leading software distribution solutions such as Microsoft SMS, LANDesk and Altiris.